

# Uniform Shop Online Ordering

## Frequently Asked Questions



*Welcome*  
to the our Online Uniform Store!

You are able to order your uniform online through your QuickCliQ account. This will enable families to purchase uniforms online, ready to collect at the Uniform Shop (during opening hours). This FAQ should hopefully answer all your questions!

### How do I access the online Uniform Store?

If you already have a QuickCliQ login to order canteen online, no need to create a new account. If you do not have a QuickCliQ login, please follow the steps below:

- Step 1:** Create a signup at <https://www.quickcliq.com.au/> (select Parent from the Home Page).
- Step 2:** Login and select "Uniforms"
- Step 3:** Select "Student"
- Step 4:** Browse and select items, add items to shopping cart and checkout. You can also find items using the "Uniform Category" search.

### What is the ordering process?

1. Login to your QuickCliQ account using the login details you created.
2. Place your online order and checkout using your credit card (Visa or MasterCard).
3. You'll receive a confirmation email with your tax invoice attached.
4. Once we have processed your order you will get another email letting you know it is ready for pickup during opening hours at the Uniform Shop.

### Can all uniforms be purchased online?

No. Certain items still need to be purchased at the Uniform Shop including the special order items. Almost all other items can be purchased online.

### What if I am not sure of the size?

**Sizing in school uniform shops often does not follow standard sizing, so it is always best for students to try on garments before purchasing.** This is especially important for new students as it ensures you get the right size first time. **New students are advised to book a uniform fitting.** Once your child has started at the College, if you need any items, please encourage your child to visit the uniform shop to try on item/s. This will prevent incorrect sizes being purchased. Please refer to the sizing guide.

### How soon will I receive my order?

Your child will receive a Direct Message when your order has been processed and ready for collection from the Uniform Shop.