How can I make a complaint?



You have rights!

Every student has the right to talk about things that affect them. Everyone can share if they feel worried, scared, or unsafe. The College will listen to you and try to help.

Your voice matters to us.

We're here to help.

If you're feeling unsafe, unhappy, or worried, reach out to any staff member you trust.



We will:

- **Listen to you**
- **Support you through the process**
- **Keep things private** (unless someone needs to know to keep you safe and we'll let you know if that happens)
- **Check in with you about how you'd like to be updated**
- **Talk to you about what happens after we look into it**
- **If you're not happy with how things are going, tell us and we'll work with you to try and find a better solution.**

You can share your concern by:

- **Talking to someone.**
- **Writing it down.**
- **Sending a DM to a teacher, HOY etc.**
- **Ask your parents or someone else to speak on your behalf.**
- **Filling in the Student Complaint Form on the College website.** (You can remain anonymous if you choose to use the online form: https://kennedy.wa.edu.au/complaint-and-feedback-form-for-students/)

> Adults should always listen, answer your questions and treat you with respect.

Kennedy Baptist College